

D O N N A J O N E S

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H A M P S H I R E & I S L E O F W I G H T

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Police & Crime Panel Meeting  
Friday 15<sup>th</sup> March 2024

Donna Jones – Police & Crime Commissioner

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# Police & Crime Plan - Delivery

- More Police
- Tackle Anti-Social Behaviour
- Prevent Young People From Committing Crime
- Youth Engagement
- Improved Outcomes For Victims

Jul 22

Oct 22

Current Focus

- Youth Engagement (Cont)
- Community Crimes That Matter – Tackling Traffic Issues
- Crackdown On Unauthorised Encampments
- Targeting Rural Crime

Jan 23

Apr 23

Jul 23

Current / Medium Term Results 2022 → 2023

- Improve Police Visibility
- Easier Reporting Through 101
- Zero Tolerance On Knife Crime
- Violence Against Women & Girls
- Crimes That Hurt You The Most – Murder & Serious Violence

Oct 23

Jan 24

Mar 24

Longer Term Results 2023 → 2024

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# Police & Crime Plan Dashboard

2023-24 Q3 (Dec)

Objective RAG Status

Evidenced 117

Current 5

Outstanding 0



2023-24 Q4 (Mar)

Objective RAG Status

Evidenced 122

Current 0

Outstanding 0



The Police & Crime Plan Dashboard is used to monitor the status of delivery derived from monthly highlight reports, and provides oversight of change within the projects with access to a closer level of detail via hyperlink to each individual project.

- Reporting months can be selected to identify the status of delivery at each period
- All 122 project objectives are tracked using a RAG rating for “Evidenced”, “Current”, and “Outstanding”
- The delivery of the plan is measured as a percentage of all objectives that are “Evidenced”

# Work Programme – Police & Crime Panel

- **Performance and Delivery** against the Police & Crime Plan:

**Accountability and Monitoring  
of an *efficient and effective*  
Police Service**



➤ **Violence Against Women  
& Girls**

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# #16 Violence Against Women & Girls

## Project Objectives

### Progress

	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24
Encourage a cross-system and coordinated response to VAWG crimes.	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Improve trust and confidence in the policing and criminal justice response.	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Green	Green	Green	Green
Strive to improve standards and best practice.	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Reduce harm caused by VAWG jointly with partners.	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
To be the voice for women and girls.	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
Understand what VAWG looks like across H10W.	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Yellow	Green	Green	Green	Green	Green

**Evidenced:** Deliverables have been successfully achieved and the relevant objectives have been successful.  
**Current:** Project objectives are being actively tracked and delivery is in progress, however cannot yet be fully demonstrated.  
**Outstanding:** Project deliverables have yet to be fully scoped and / or product delivery has not been started.

Project has been 100% evidenced since November 2023



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# #16 Violence Against Women & Girls

## Police & Crime Plan Objectives:

- **Encourage a cross system and coordinated response to VAWG crimes.**
- **Improve trust and confidence in the policing and criminal justice response.**
- Strive to improve standards and best practice.
- Reduce harm caused by VAWG jointly with partners.
- To be the voice for women and girls.
- Understand what VAWG looks like across HIOW.

## VAWG Partnership Board

The vision to reduce the harm caused by VAWG jointly with HIOWC and key partners will be achieved through strong collaborative working between specialist service providers (ensuring the presence of the victim and survivor voice at all times), Criminal Justice, Health Partners, Local Authorities and commissioners. The partnership works together to increase trust and confidence, whilst ensuring appropriate support for survivors and those at risk. This includes social, physical, emotional and psychological support. Enforcement action is taken against those causing harm.

The VAWG Partnership Board aims to ensure the availability of specialist support for victims, a robust policing and criminal justice response, a reduction in re-offending, and prevention of offending through early intervention and prevention.

### Membership:

- Police and Crime Commissioner and her office
- Hampshire Constabulary
- Health partners
- Representatives from the four top tier Local Authorities
- Service Providers (including the voice of Victims/Survivors)
- HM Prison and Probation Service (HMPPS)
- Crown Prosecution Service (CPS)
- HM Courts and Tribunals Service (HMCTS)
- Community Safety representation

# #16 Violence Against Women & Girls

## Police & Crime Plan Objectives:

- Encourage a cross system and coordinated response to VAWG crimes.
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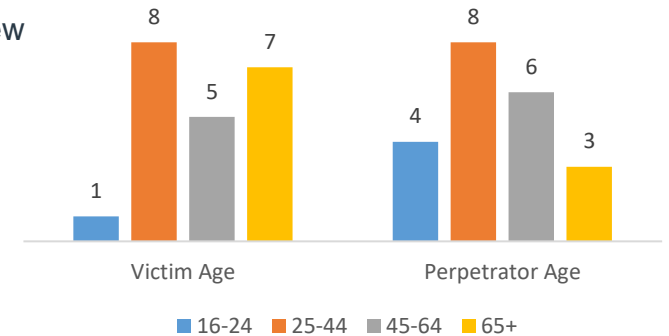
## Domestic Homicide Reviews (DHR)

The OPCC has undertaken a review of all DHRs across the HIOW area since they were first legislated in April 2011, meeting with 57 individuals and conducting 48 interviews across 36 different organisations.

This provided the ability to cross reference a thematic analysis of all DHRs and DHR recommendations, with police data and dip sampling from the Home Office DHR Library.

The recommendations from these reviews informs potential lessons learnt across themes including (but not limited to):

- Training and awareness raising
- Information sharing
- Case management systems
- Improved multi-agency working
- Service provision
- Policy development / review
- Risk management



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# #16 Violence Against Women & Girls

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## Project Foundation

Project Foundation is the multi-agency response to repeat and serial perpetrators of Domestic Abuse (DA).

The whole system approach being undertaken by Police and Partners aims to reduce re-offending, encourage behavioural change in DA perpetrators to develop healthy and respectful relationships with intimate partners, and prevent future harm to victims.

Following partnership consultation, a method has been devised to analyse police crime data across all risk levels, to identify a rolling monthly cohort of perpetrators for management by District Priority Crime Teams and partners.

Following adoption for management as part of Project Foundation, District Priority Crime Teams will work with The Hampton Trust and Stop Domestic Abuse to create the risk management plan based on the four pillars – supervision, monitoring and control, interventions and treatment, and victim safety.

The Hampton Trust and Stop Domestic Abuse will support District Priority Crime Teams to engage DA perpetrators, motivate them to connect with specialist services to reduce risk aligned to the 7 pathways to prevent re-offending.

The provider will also encourage the perpetrator to seek long term support for their abusive behaviour through engaging with DA perpetrator programmes.

This will complement Police activity centred on disruption and enforcement

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## Victim Care Hub

The Victim Care Hub, designed and funded by the Commissioner, is a brand new approach to supporting victims across the Hampshire & Isle of Wight Constabulary area.

Four Victim Care Hubs have been embedded in police stations geographically spread across the two counties bringing policing and support for victims under one roof for the first time.

The hubs are based in the largest police stations across the two counties:

- Newport Police Station on the Isle of Wight
- Eastern Police Investigation Centre in Portsmouth
- Western Police Investigation Centre in Southampton
- Northern Police Investigation Centre in Basingstoke

The hubs are staffed by Victim Support teams and specialist support from providers commissioned by the PCC who focus on providing bespoke support for victims of domestic abuse and sexual crimes, as well as support for children and young people.

The Commissioner has provided £850,000 per year from Feb 2024 to March 2029. The money has been allocated from the annual Ministry of Justice Victims Core Grant Fund budget which forms part of the overall Commissioning budget.



# #16 Violence Against Women & Girls

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- Understand what VAWG looks like across HIOW.

The PCC continues to be a voice locally and nationally for women and girls in terms of VAWG. The PCC has actively engaged with local and national media in order to reassure the public that cases reported such as the David Carrick case, and the outcomes of the Baroness Casey review are not the standards expected of policing and that she will be holding HIOWC to account over their approach to vetting and misconduct.

PCC activity sample:

Date	Event
Nov 2022	PCC hosted the 'VAWG Task Group – One Year On' event
Feb 2023	Raised awareness of the International Day for Zero Tolerance to FGM
Feb 2023	Joint statement with Sophie Lindon through the APCC supporting measures brought in by the government to tackle DA Perpetrators
Mar 2023	Publication of Baroness Casey review – PCC response through national television and radio
Mar 2023	Restorative Justice Showcase event
Apr 2023	Local press release regarding Stalking Advocacy and Support Service contract
Apr 2023	Statement issued with APCC joint Victims Lead Sophie Lindon ahead of National Stalking Awareness week
Jun 2023	The PCC attended the Stop Domestic Abuse conference
Jun 2023	The PCC was a panellist at the Modernising Criminal Justice Conference in London speaking about justice for victims, Safer Streets 4 work on the NTE and VAWG
Jul 2023	Spoke with BBC South Today and BBC Radio Surrey about Sex-Based Public Harassment Private Members Bill whilst awaiting its third reading, generating 11 news articles nationally.
Sep 2023	Campaign highlighting different pathways to seek DA support with a focus on where friends and family can get help (following a DHR recommendation)
Nov 2023	Secured £1m in funding for Safer Streets 5 across Hampshire and the Isle of Wight
Jan 2024	PCC website updated regarding local victim support services

# #16 Violence Against Women & Girls

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- **Understand what VAWG looks like across H10W.**

## VAWG Problem Profile:

Mapping – what we heard, what has been captured, key facts / figures and local activity.

Theme	Sub-Theme
NTE	Prevalence
	Feelings of safety
Reporting	Reasons for not reporting
	Methods of reporting
	Trust & Confidence
Policing & the CJS	Police response
	Victimisation
	CJS
Public Perceptions	Perceptions of VAWG
	Harassment
Online VAWG YP	Reporting
	Sexual content
	Online misogyny
	Addressing the issue
Rape/Sexual Offences	Police reporting
	Prevalence
	Barriers to reporting
Schools	Increase in peer on peer violence
	Normalisation of VAWG
	Shift in VAWG presentation
	Challenges for victims/survivors
Support Services	Vulnerabilities to victimisation
	Challenges for services
Challenges in VAWG provision	Cultural background
	Normalisation of VAWG
	Number of young offenders
Perpetrators	Number of young offenders
	Interventions

## Engagement

- VAWG survey – Public, young people, professionals
- VAWG focus groups – Public and professionals
- H10WC VAWG problem profile - quantitative

## NTE – Feelings of Safety

- 40% of the public reported feeling fairly or very unsafe at night.
- 52.8% of women try not to walk outside when it is dark
- Frustration at extensive safety measures that must be undertaken

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# Work Programme – Police & Crime Panel

- **Performance and Delivery** against the Police & Crime Plan:

**Accountability and Monitoring  
of an *efficient and effective*  
Police Service**



➤ **Crimes that Hurt You the  
Most – Murder & Serious  
Violence**

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# #11B Crimes That Hurt You The Most – Murder & Serious Violence

## Project Objectives

Challenge the Chief Constable to reduce murder and serious violence crime rates across the force area, as well as gun, knife and weapons enabled attacks.

Challenge health services, particularly mental health, to support those most in need.

Develop greater understanding of root causes of serious violent crime and to make better use of diversionary support services to prevent an escalation of offending.

Undertake a full review of training given to officers and staff dealing with violence against women and girls offences, to ensure they provide the best possible service and support to the victim.

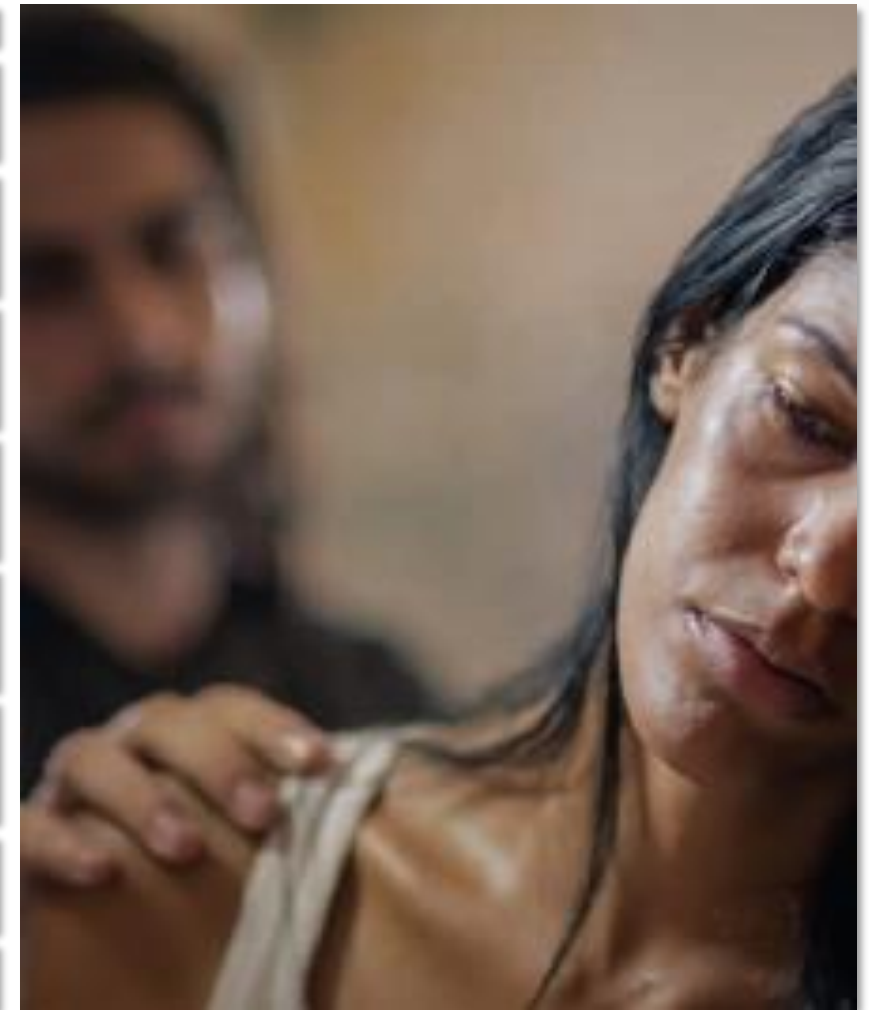
Work with offenders who have a 'lived experience' to help children and young people who have offended make better choices. This will be delivered through the Violence Reduction Units.

### Progress

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## Hampshire and Isle of Wight Constabulary Serious Violence Strategy 2023

**Strategic Aim: To reduce Serious Violence in Hampshire and the Isle of Wight**

### Serious Violence Definition:

MSV

Robbery

Violent disorder and riot

Possession of Offensive Weapons

Violence with injury with a bladed article

**Pursue:** To prioritise and focus on serious violence offences, maximising investigative opportunities and ensuring robust outcomes where appropriate.

**Prevent:** To use data analysis to identify long-term Serious Violence Hotspots and via Op Sentinel / GRIP funding, put regular patrols and problem-solving plans in place with partners to identify and address root causes of the issues.

To identify and manage Serious Violence perpetrators, including Habitual Knife Carriers, maximising partnership opportunities to prevent repeat offending.

**Protect:** To reduce the impact and harm caused to the community by serious violence.

To gain Public Confidence in Police.

**Prepare:** Prioritisation of work within hotspots and with serious violence perpetrators.

To work cross-strand with all teams to share information and intelligence with partners and work closely with the Violence Reduction Unit.

Violent Crime Taskforce

High Harm Teams

Op Sentinel

Knife Crime

Violence Reduction Unit

Serious Violence Duty

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## Integrated Care Partnership and Violence Reduction Unit (VRU)

The PCC is a member of the Integrated Care Partnership which enables challenge to link health care to individuals at risk of entering the CJ system. The VRU challenges partners through the Violence Reduction Partnership, sharing data and seeking to understand the links between health outcomes and serious violence.

## Mental Health Deployment Coordinator funded by the PCC

A 12-month post supporting the Police Control Room and South Central Ambulance Service (SCAS). This post ensures incidents relating to mental health where action needs to be taken are attended by the appropriate agency.

They will seek early advice from the 24/7 Mental Health Triage Service, and work directly with the SCAS & IOW ambulance control rooms to make best use of the underused MH Rapid Response Vehicles.

They will coordinate and book Secure Ambulance activity, and ensure that unused resources relocate to areas of potential demand with a view to Police resources being able to promptly withdraw if the Secure Ambulance is required.

They will upskill and embed knowledge and process into the control rooms (Police and SCAS), improving service delivery live time, and also ensure that there is not a vacuum of skills at the end of the 12 month period.

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# #11B Crimes That Hurt You The Most – Murder & Serious Violence

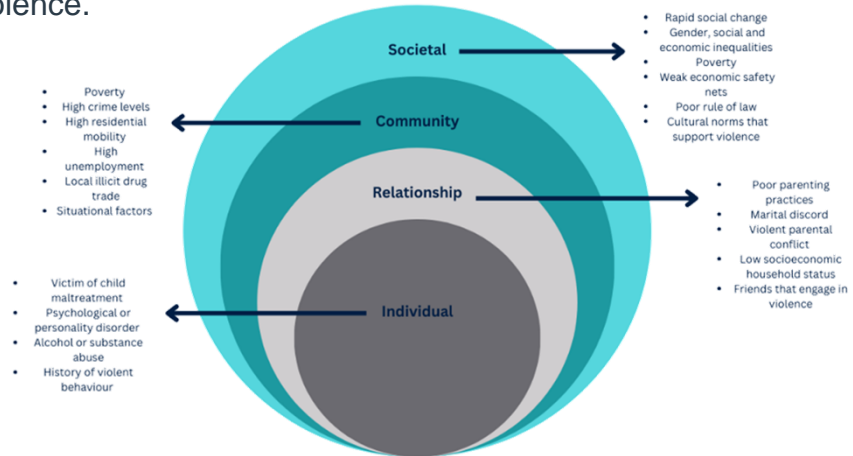
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## VRU Strategic Needs Assessment:

The ecological framework considers violence to be the outcome of an interaction between several factors, operating at all four levels:

- **The Individual Level** : includes being a victim of childhood maltreatment, alcohol or substance abuse and a history of aggressive behaviour.
- **The Relationship Level** : family, friends, partners and peers all influence and individual's likelihood in becoming involved in violence.
- **The Community Level** : includes unemployment, population density, and the prevalence of local drugs trades.
- **The Societal Level** : primarily concerns with whether society as a whole inhibits or exacerbates the likelihood of an individual becoming involved in violence.





# #11B Crimes That Hurt You The Most – Murder & Serious Violence

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There has been considerable activity around reviewing and refreshing the training input that is VAWG related. Actions arising from review as follows:

- New Rape / SSO Lesson has been developed for PSI's around rape/SSO. The lesson plan covers rape myths, trauma informed language and role of partners and actions on including discussion about Witness Assessment Booklet.
- OP Modify - The College of Policing have a VAWG digital model which will be an additional unit under Op Modify. It can be undertaken individually as a standalone module.
- Victim Code - An online learning module update which will be mandated and then will integrate the victim code key messages into all our normal training programs as BAU. Key changes around this included:
  - Recording and measuring officers (accountability)
  - A Victim Contact Management Module to record victims information on RMS rather than the Primary Investigation Report
  - Victim needs Assessment is required for every investigation – this assessment will follow them through the Criminal Justice Journey to Court.
  - Increased knowledge of the 12 rights of the Victims Code – and recognise minimum standards
  - Increased understanding / awareness of the Victim Satisfaction Surveys completed in force

# #11B Crimes That Hurt You The Most – Murder & Serious Violence

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Probation have approximately 130 people with Lived Experience who have expressed interest in being involved in consultation / feedback activities. This is a diverse cohort in terms of age, gender, ethnicity and offence/sentence type. Some engage regularly with Probation via their 3 face to face forums or Hampshire Constabulary's online panel and the OPCC is able to access this resource in person, on-line, on a 1-1 basis, or in focus groups. This could be utilised for a host of reasons including consulting on policy or helping to shape commissioned services.

Of note in this area is the work with Winchester Prison for the 'Choices Programme'. Prisoners worked to develop a film which will be used to give an input to year 6/7 children in Hampshire and the IOW. The PCC has signed certificates for prisoners who have participated in this programme.

# #11A Crimes That Hurt You The Most – Serious Organised Crime & Counter Terrorism

## Project Objectives

### Progress

Be a national voice for Serious and Organised Crime and Counter Terrorism to ensure Hampshire is at the forefront of this crime area.

Sharing with the public the threat caused by organised criminals.

Challenge the Chief Constable to further improve disruption of serious and organised crime gangs especially in relation to our ports, arterial routes and other prime locations.

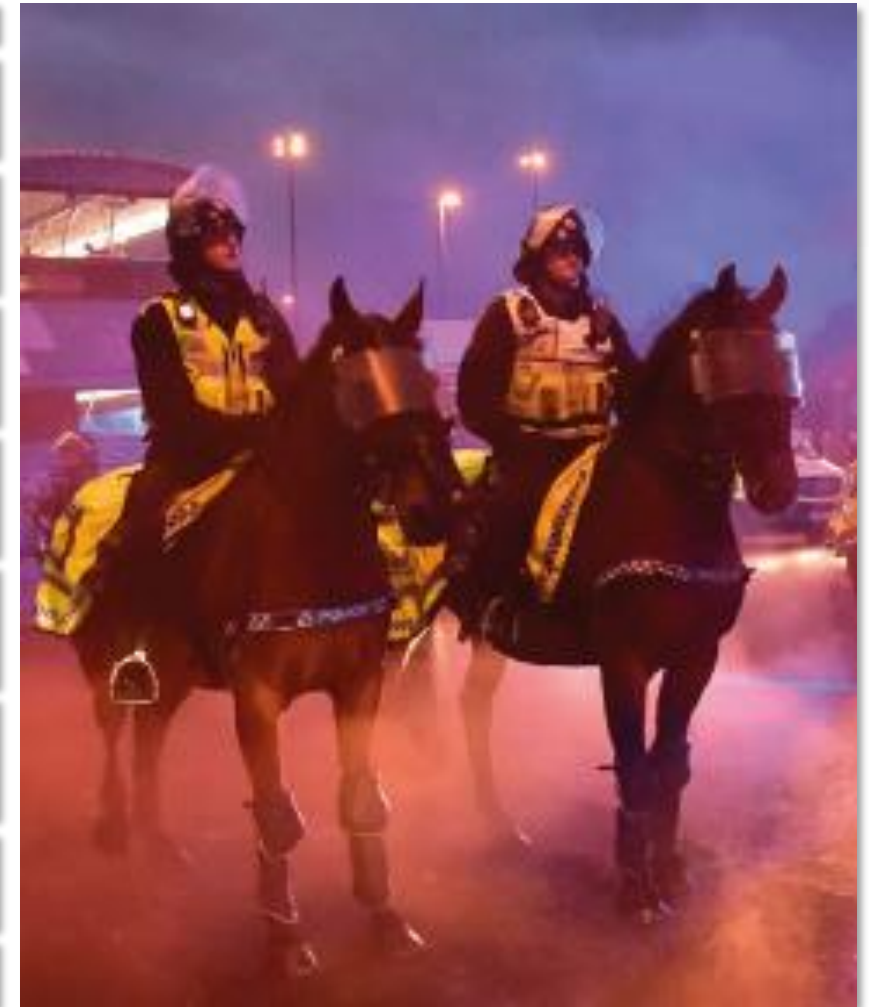
Challenge the Chief Constable to inform local communities about serious issues so they know what's happening, what to look out for and how they can help.

Challenge the Chief Constable to demonstrate that police plans, capabilities and preparations are sufficient for countering terrorism, and have regard to all elements of the Strategic Policing Requirement.

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Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
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Project has been 100% evidenced since July 2023



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# #11A Crimes That Hurt You The Most – Serious Organised Crime (SOC) & Counter Terrorism

## Police & Crime Plan Objectives:

- **Be a national voice for Serious and Organised Crime and Counter Terrorism to ensure Hampshire is at the forefront of this crime area.**
- **Sharing with the public the threat caused by organised criminals**
- **Challenge the Chief Constable to further improve disruption of serious and organised crime gangs especially in relation to our ports, arterial routes and other prime locations.**
- Challenge the Chief Constable to inform local communities about serious issues so they know what's happening, what to look out for and how they can help.
- **Challenge the Chief Constable to demonstrate that police plans, capabilities and preparations are sufficient for countering terrorism, and have regard to all elements of the Strategic Policing Requirement.**

The PCC held the APCC portfolio for Serious and Organised Crime jointly until she was announced as Chair in July 2023. In this role she attended the national governance structures for SOC and influenced key decision makers within the National Crime Agency, Home Office for the National SOC Strategy, and Regional Organised Crime Unit (ROCU) transformation.

The [Modern Slavery Partnership Strategy](#) serves to inform local communities about serious and organised crime in this area.

HIOWC's Annual Strategic Assessment establishes the risks and opportunities to identify the top priorities. There are strategic owners for each priority and an action plan of delivery and intelligence requirements

Every month priorities are reviewed in force from a tactical perspective around operational activity and also regionally. As APCC Joint SOC Lead, the PCC received quarterly in-person briefings from the NCA on crime types such as Drug Trafficking and Organised Immigration Crime.

The Head of the Regional Organised Crime Unit provides quarterly in-depth briefings to the PCC and CC to understand the current risk and threat to the county, instilling confidence in the Joint Operations Unit (JOU).

# #11A Crimes That Hurt You The Most – Serious Organised Crime & Counter Terrorism

## Police & Crime Plan Objectives:

- Be a national voice for Serious and Organised Crime and Counter Terrorism to ensure Hampshire is at the forefront of this crime area.
- Sharing with the public the threat caused by organised criminals
- Challenge the Chief Constable to further improve disruption of serious and organised crime gangs especially in relation to our ports, arterial routes and other prime locations.
- **Challenge the Chief Constable to inform local communities about serious issues so they know what's happening, what to look out for and how they can help.**
- Challenge the Chief Constable to demonstrate that police plans, capabilities and preparations are sufficient for countering terrorism, and have regard to all elements of the Strategic Policing Requirement.

## HIOWC media regarding Organised Crime:

Date	Type	Details	
28/06/2023	Organised criminal gang convicted for burglary	Conspiracy to burgle businesses across various counties	<a href="#">Link</a>
28/04/2023	Gang jailed for drug dealing	Seven men were jailed for dealing Class A drugs between Merseyside and Hampshire	<a href="#">Link</a>
26/01/2023	Gang jailed for combined 33 years for dealing drugs	10 men jailed for combined 33 years for dealing drugs	<a href="#">Link</a>
02/02/2023	County lines conviction	A drug dealer in charge of a county line between London and Hampshire charged	<a href="#">Link</a>
21/07/2023	Two men jailed for county lines	Two men were sentenced to a combined 24 years for running drug line between London and Eastleigh	<a href="#">Link</a>
13/03/2023	Arrests made during county lines op	13 arrests were made in Andover as drugs were seized as part of a county lines op	<a href="#">Link</a>
10/03/2023	Arrests made and drugs seized in Hart and Rushmoor	11 people were arrested and drugs seized in Hart and Rushmoor during the County Lines Intensification Week	<a href="#">Link</a>
09/03/2023	County Lines Intensification Week	Results of the CLIW earlier this year where eighteen lines were disrupted and drugs and weapons were seized	<a href="#">Link</a>
01/03/2023	Two people convicted for county lines	Two people were found guilty for county lines drug offences in Southampton, they befriended a vulnerable person and moved into his home	<a href="#">Link</a>

# #11C Crimes That Hurt You The Most – Domestic Abuse, Rape & Serious Sexual Offences (RASSO)

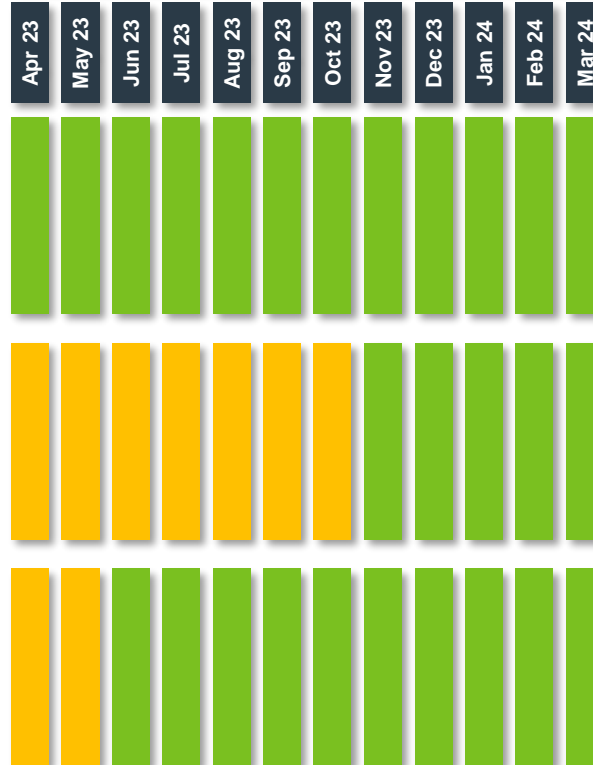
## Project Objectives

Chair the Local Criminal Justice Board to ensure that all partners across the criminal justice system are focused on bringing offenders to justice.

Ensure Hampshire Constabulary assess and deliver best practice in working with victims to capture evidence, including consideration of remote evidence centres.

Ensure that all officers and staff dealing with violence and sexual assaults against females receive training so they know how to best support victims of these sensitive crimes.

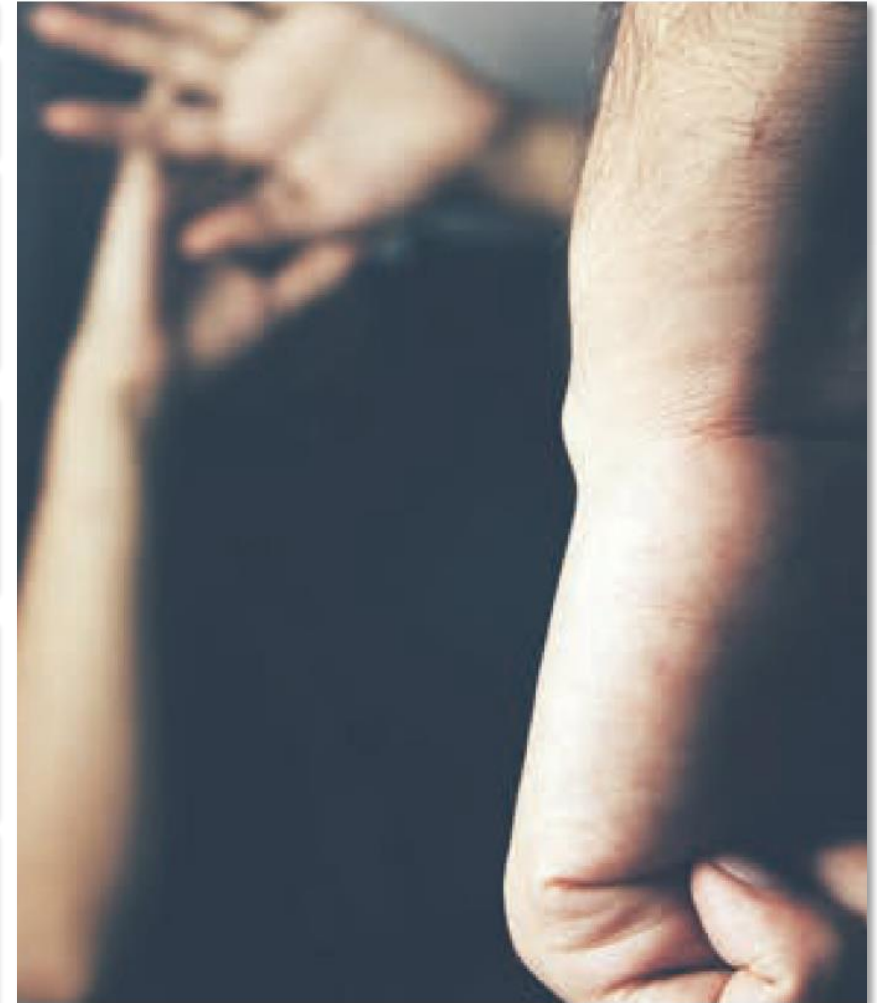
### Progress



**Evidenced:** Deliverables have been successfully achieved and the relevant objectives have been successful.

**Current:** Project objectives are being actively tracked and delivery is in progress, however cannot yet be fully demonstrated.

**Outstanding:** Project deliverables have yet to be fully scoped and / or product delivery has not been started.



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# #11C Crimes That Hurt You The Most – Domestic Abuse, Rape & Serious Sexual Offences (RASSO)

## Police & Crime Plan Objectives:

- **Chair the Local Criminal Justice Board to ensure that all partners across the criminal justice system are focused on bringing offenders to justice.**
- **Ensure Hampshire Constabulary assess and deliver best practice in working with victims to capture evidence, including consideration of remote evidence centres.**
- Ensure that all officers and staff dealing with violence and sexual assaults against females receive training so they know how to best support victims of these sensitive crimes.

The PCC has chaired the LCJB since taking office in 2021. The LCJB brings partners together to deliver a fair and efficient CJS, focusing on services for victims and witnesses of crime, and the prevention and rehabilitation of offenders. The LCJB seeks to raise confidence in the CJS, including improving safety and feelings of safety.

The PCC leads the LCJB to achieve this by:

- Influencing at a national level
- Challenging and holding each other to account with honesty, energy and transparency
- Developing positive relationships

Section 28 (s28) pre-recorded cross examination evidence is a standard consideration in all RASSO cases with training provided to all officers (in liaison with the CPS).

Following a review of best practice in capturing victim evidence, the Chair of the CJS Efficiency Board confirmed that the use of s28 is appropriate with the understanding that it shouldn't be used for the sake of it, but where it is appropriate. It has to be in the best interests of the victim and those decisions are being made correctly.

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# #11C Crimes That Hurt You The Most – Domestic Abuse, Rape & Serious Sexual Offences (RASSO)

## Police & Crime Plan Objectives:

- Chair the Local Criminal Justice Board to ensure that all partners across the criminal justice system are focused on bringing offenders to justice.
- Ensure Hampshire Constabulary assess and deliver best practice in working with victims to capture evidence, including consideration of remote evidence centres.
- **Ensure that all officers and staff dealing with violence and sexual assaults against females receive training so they know how to best support victims of these sensitive crimes.**

Yellow Door delivered a Trauma Informed training programme in October 2023 to approximately 100 delegates within HIOWC.

The Home Office set a target of 55 delegates to have completed the RASSO Investigators Development Programme (RISDP) for Hampshire and IOW.

HIOWC enrolled 442 delegates across investigations (specialist and non-specialist). 134 are shown as having fully completed the program. There is value in having an increased awareness across a broad audience around the first four modules alone which re-enforce the idea of offending starts with offenders.

HIOWC are now planning how they can deliver the RISDP Frontline Responders training released in Autumn 2023. This represents a significant investment in the workforce which has not necessarily been replicated by other Forces but is one of the reasons why HIOWC are improving.



# #11D Crimes That Hurt You The Most – Child Abuse, Exploitation & Vulnerability

## Project Objectives

Monitor and support the delivery of Hampshire Constabulary's Child Centred Approach strategy, ensuring that the voice of the child is heard, to reduce trauma and break cycles of behaviour.

Ensure there are support services for children and young people who are victims of abuse and exploitation.

Ensure an appropriate amount of police resource is spent on dealing with missing children.

Work with partners to share information, including schools and social services, to help protect young people.

### Progress

Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24
■	■	■	■	■	■	■	■	■	■	■	■
■	■	■	■	■	■	■	■	■	■	■	■
■	■	■	■	■	■	■	■	■	■	■	■
■	■	■	■	■	■	■	■	■	■	■	■

**Evidenced:** Deliverables have been successfully achieved and the relevant objectives have been successful.  
**Current:** Project objectives are being actively tracked and delivery is in progress, however cannot yet be fully demonstrated.  
**Outstanding:** Project deliverables have yet to be fully scoped and / or product delivery has not been started.

Project has been 100% evidenced since March 2023



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# #11D Crimes That Hurt You The Most – Child Abuse, Exploitation & Vulnerability

## Police & Crime Plan Objectives:

- **Monitor and support the delivery of Hampshire Constabulary's Child Centred Approach Strategy ensuring that the voice of the child is heard, to reduce trauma and break cycles of behaviour.**
- **Ensure there are support services for children and young people who are victims of abuse and exploitation.**
- **Ensure an appropriate amount of police resource is spent on dealing with missing children.**
- **Work with partners to share information, including schools and social services, to help protect young people.**

HLOWC have a training plan in place with regard to the Child Centred Policing Strategy (2021-24) including:

- Voice of the child
- Missing Locate Team training
- Call taker training
- Weekly attachments to the Multi Agency Safeguarding Hub (MASH) by all student officers
- Initial training to all new PCs, PCSOs and PSIs

OPCC commissioned services for children and young people include:

- Independent Sexual Violence Advisor (ISVA) Service for Hampshire
- Frankie Worker & Sexual Violence Therapeutic Service
- Victim Care Hub - Multi-crime support Pan-Hampshire (all age)
- Sexual Assault Referral Centre (SARC) Crisis Worker (13+)
- Domestic Abuse (DA) victim service
- Portsmouth DA victims
- Southampton DA and Sexual Crime Victims

The change of policing model includes Missing, Locate, Trace teams for each area. The MASH has prepared a training package for partners including all those who deal with vulnerable children (SWs, schools, GPs, etc.) including information sharing to protect vulnerable children and vulnerable adults which police are delivering in Southampton, Portsmouth and the Isle of Wight.

# #11E Crimes That Hurt You The Most – Fraud & Cyber Crime

## Project Objectives

### Progress

Challenge Hampshire Constabulary to solve more fraud offences reported to them.

Challenge Hampshire Constabulary to reduce the incidents of fraud through prevention.

Challenge Hampshire Constabulary to improve the use of cyber crime intelligence such as incidences of ransomware, to improve reporting from businesses facing blackmail at the hands of fraudsters.

Challenge Hampshire Constabulary to promote the activities of Cyber Specials and volunteers, and their ability to improve policing in this area.

Work with banks and businesses to find new ways to alert people of new scams and ways to protect themselves (building on Operation Signature).

Encourage and support initiatives that provide support to victims of fraud, tailored to their needs.

Reduce the vulnerability of our children and young people when online, by championing Cyber Ambassadors in schools and the wider education sector.

Reduce the vulnerability of our children and young people when online, by raising awareness of online safety amongst parents and wider community interest groups.

Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	Jan 24	Feb 24	Mar 24
Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green
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Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green	Green

**Evidenced:** Deliverables have been successfully achieved and the relevant objectives have been successful.

**Current:** Project objectives are being actively tracked and delivery is in progress, however cannot yet be fully demonstrated.

**Outstanding:** Project deliverables have yet to be fully scoped and / or product delivery has not been started.

Project has been 100% evidenced since June 2023



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# #11E Crimes That Hurt You The Most – Fraud & Cyber Crime

## Police & Crime Plan Objectives:

- **Challenge Hampshire Constabulary to solve more fraud offences reported to them.**
- **Challenge Hampshire Constabulary to reduce the incidents of fraud through prevention.**
- **Challenge Hampshire Constabulary to improve the use of cyber crime intelligence such as incidents of ransomware, to improve reporting from businesses facing blackmail at the hands of fraudsters.**
- Challenge Hampshire Constabulary to promote the activities of Cyber Specials and volunteers, and their ability to improve policing in this area.
- Work with banks and businesses to find new ways to alert people of new scams and ways to protect themselves (building on Operation Signature).
- Encourage and support initiatives that provide support to victims of fraud, tailored to their needs.
- Reduce the vulnerability of our children and young people when online, by championing Cyber Ambassadors in schools and the wider education sector.
- Reduce the vulnerability of our children and young people when online, by raising the awareness of online safety amongst parents and wider community interest groups.

Fraud or cyber crime is reported to Action Fraud as the UK's national reporting centre. The Cyber Crime Unit and Economic Crime Unit within HIOWC receive weekly reports. The Economic Crime Unit score their cases against a victim vulnerability matrix with the most vulnerable people receiving support. The Cyber Crime team will contact and visit 100% of the victims and provide protection advice to victims.

PCSOs are knowledgeable about Cyber offences and safeguarding and provide advice to victims and signpost them to other services such as the Cyber Bobby Scheme (Blue Lamp Trust).

One of the objectives for the Multi Agency Approach to Fraud (MAAF) is to discuss how we can collectively investigate or disrupt fraud e.g. how scammers communicate through social media, WhatsApp, dating sites etc. and raise awareness of key messages with the public. HIOWC now have a safeguarding role funded by the PCC which includes giving advice to victims and facilitating engagement events e.g. community groups.

The OPCC planned and hosted a business focussed Cybersecurity & Fraud Summit on 16<sup>th</sup> October 2023 as part of the Safer Business Action Week and Cyber Awareness week. This event had input from HIOWC, UK Finance, SECRC and the NCA.

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# #11E Crimes That Hurt You The Most – Fraud & Cyber Crime

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HLOWC have carried out numerous public engagement events including:

- Farnborough International Air show – CSCV and CCU provided Protect briefings to CEO's and developed a cyber security plan for police attending the event.
- Op Tipper – CSCV and CCU carrying out online vulnerability assessments on stalking victims and other high risk individuals in Hampshire.
- Protect Campaigns – CSCV conducted numerous front facing campaigns / events in the community – delivering guidance and advice to members of the public who approach them.
- CSCV delivering Protect inputs to Neighbourhood Watch groups throughout Hampshire.

Neighbourhood Watch Upskilling workshops were piloted at the beginning of March 2023. Nationwide Building Society and HSBC delivered 30 minute talks on how banks can see and deal with cases of fraud. HLOWC also delivered a talk on fraud scams currently affecting residents in Hampshire and the Isle of Wight.

# #11E Crimes That Hurt You The Most – Fraud & Cyber Crime

## Police & Crime Plan Objectives:

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The Youth Commission devised the Cyber Ambassador Scheme as cyber safety was one of their priorities and the consultation found that young people had regularly experienced issues online, or knew of friends or family who had.

After a successful consultation with teachers, the Cyber Ambassador Scheme was devised and piloted in 9 primary and 7 secondary schools across Hampshire and the Isle of Wight. The pilot ran between September 2017 and September 2018 by the OPCC Communications and Engagement team with help of Youth Commission volunteers.

The scheme has been successfully delivered in 116 primary schools, 54 secondary schools and 2 SEND schools across Hampshire and the Isle of Wight.

The National Cyber Security Centre (NCSC) have endorsed/adopted Hampshire OPCC Cyber Ambassadors across the UK. This will continue to be supported by the OPCC. Portsmouth City Digital Partnership has been adopted (Government initiative) and Hampshire OPCC is a part of its implementation.

Thank you

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07/03/2024